

COVID-19 Update for Residents

March 24, 2020

With the ongoing spread of the COVID-19 virus, Chalmers Management is taking more restrictive actions to safeguard the health of both residents and staff.

We appreciate your understanding and support.

Important: Effective March 23rd all meals will be delivered, and medication dispensing, and treatments will be provided to residents, in their rooms.

New Meal Service Schedule:

Floors 1 - 4 Meals will be delivered to rooms at 7 a.m., 11 a.m., and 4:30 p.m.

Floors 5 - 8 Meals will be delivered to rooms at 8 a.m., Noon, and 5:30 p.m.

Floors 9 - 12 Meals will be delivered to rooms at 9 a.m., 1 p.m., and 6:30 p.m.

Dining Room: The dining room will be converted to a common area, arranged to promote social distancing and will be open 8 a.m. to 8 p.m.

Coffee/Tea and Snacks: Served by staff for you at 10:45-11:45 a.m. and 2:45-3:45 p.m.

Going Out: Residents should not leave the Lodge property at any time. If a resident leaves the property, they may be subject to quarantine in their room for 14 days.

Visitors & Family: No visitors or family can enter the Lodge unless they are on the Director of Care's exception list.

Home Support: All home support is now being provided by Lodge care aids.

Activities: All group activities are cancelled. Individual activities are coming soon!

Medication Dispensing: Medications will be dispensed to all residents in their rooms at the appropriate times.

Nursing Checks: Nursing staff will touch base with all residents at least twice a day.

Staying Connected: Chloe is arranging Skype calls between residents and families/friends. Email or speak to Chloe if you are interested. Meanwhile we recommend residents try to have frequent phone visits with friends, family, and other residents.

Getting Supplies: Chalmers now picks up items for residents from Shoppers Drug Mart & the Liquor Store. Order forms are at Reception. Return orders to Nursing staff or Chloe.

Housekeeping: Room cleaning will be adjusted as necessary to accommodate the new mealtimes. Our goal is to minimize any disruptions while residents are having meals.

Thank you,