

Date: Wednesday May 13, 2020
To: Families and Friends of Residents
From: Chalmers Lodge Management Team
Re: Our Healthcare Heroes & Dining Room Service

Dear Families and Friends,

Our Mother's Day was most memorable and we hope you were able to connect with those you love on their special day. We are still enjoying the beautiful flowers and the photo collages.

This week we are celebrating our wonderful nurses during National Nurses Week. Watch for posts on Facebook and Instagram with messages from residents and staff for our "Healthcare Heros".





Our big news is after a trial run, full meal service will resume in the dining room starting tomorrow morning (Thursday). Please see the memo, "Meal Service in Dining Room" going out to residents today. Residents are also receiving a lanyard they can wear as a reminder with their meal time of choice noted on the card. A few careful modifications have us able to provide a safe environment for both residents and staff.



As noted on the memo, tray service will once again be a chargeable service as of May 21st. Exceptions are for residents who are ill or under quarantine.

As always, if you have any questions, we are only an email or a phonecall away!

Replies from Friends & Families:

This is fantastic news ! I hope mom can manage the trek down as her mobility has been on my mind . We await an outdoor garden (distanced) meeting with her . Again thank you all . Cheers RS & DS

Thank you for the update of Mother's Day.

We appreciate and thank you and your healthcare team for the arrangement of a safe environment for everyone !

Keep it up and stay safe.

Regards,

H.F.

Keep up the fantastic work you all are doing there! 🙌👥❤️😊

Good morning.

Kudos to the staff of Chalmers Lodge for the excellent work you are doing in keeping residents and staff safe during these difficult times. We look forward to the day when we can resume resident visits.

Sincerely,

P.H., S.H., A.H.

Hello all

We as a family for M.W. want to sincerely thank you for all you are doing for the people in your care and congratulate you on all your long hard hours of work and care. As family members we sincerely appreciate all everyone at Chalmers has done – thank you!!

Thanks again

B.O.

Thank you and the staff for the wonderful job everyone at Chalmers does for my Dad and all of the residents during a particularly challenging time.

Thank you,

G.W.