

## Memo

Date: July 8, 2020

To: Chalmers Lodge Residents and Families

From: Lara Fares RN, Director of Care

Re: Chalmers Lodge Guidelines for Garden Visits

As per the BC Ministry of Health recommendations and as per BCCDC, we will be practicing the following:

- A single designated family member (or friend) will be welcome to schedule a visit with a resident on a repeat basis.
- Chalmers Lodge will be open to outdoor scheduled visits Wednesday Sunday between 11 am – 7 pm.
- Visits will be to a maximum of 45 minutes long in 1-hour slots
- Visits must be booked in advance with Chalmers lodge.
- Schedule your visit by calling 604-787-7944
- The visitor will be greeted by a designated staff member and will be screened for COVID19.
- The visitor must practice proper hand hygiene on arrival
- The visitor will be escorted to the assigned visiting space by the designated staff member
- Physical distancing of two meters will be maintained
- Family pets are not permitted to visit at this time.
- No items, food and drinks may be shared during the visit. Coffee, Tea and Water can be served by Chalmers Lodge designated staff member. Family/friends must continue to follow the process for dropping items at the main door for the staff to sanitize and deliver to the residents
- The designated staff member will be available for support to resident and family member throughout the visit
- After the visit, a 15mins turn around will be allowed for the designated staff member to sanitize the visiting area (table/chair/any touch surfaces).
- Family and friend can start scheduling their visits starting July 13<sup>th</sup> and visits will commence on July 15, 2020.
- http://www.bccdc.ca/Health-Professionals Site/Documents/Long Term Care Assisted Living Screening Visiting poster.pdf