



Date: November 27, 2020  
To: Chalmers Lodge Residents and Family  
From: Chalmers Lodge Management  
Re: Update for Residents and Family

---

Dear Residents and Families,

Once again, we would like to share information with you regarding our current status. Our enhanced surveillance protocols remain in place and we are doing our best to support residents during this temporary time of heightened restrictions.

This week, Public Health visited for the purpose of performing a thorough audit on our enhanced surveillance and infection control measures. We received confirmation that we are using best practices across all parameters.

All residents and staff have now been tested for Covid-19. This establishes a baseline for the Lodge. To date we have had 5 residents and 4 staff who have tested positive. Thankfully, the residents and staff who have contracted Covid-19 have experienced mostly mild symptoms with no hospitalizations.

We are continuing to monitor all staff and residents closely; staff and residents will be tested again if symptoms arise.

Enhanced surveillance protocols will remain in place until advised by the MHO. The tentative target date is currently December 7<sup>th</sup>. You will be advised if there are any changes to this target date.

Please note that public health will not declare an outbreak in an assisted living residence, but Chalmers Lodge is considered and managed as an outbreak site.

Thank you again to all for your positivity and kindness in the face of adversity. We are all in this together.